



Audio International Inc.

Product Warranty Statement (REVISED effective 06/01/2003)

This Limited Warranty applies to all products that Audio determines to be defective and is limited to the repair or replacement of determined products.

New Products-

Products manufactured by Audio International, Inc. are warranted against defects in material and workmanship for two years (24 months), except monitors and source equipment which are warranted for one year (12 months). The warranty activation date for all products is set at Audio's factory ship date to Audio's purchaser/customer or (in the event of a delayed installation) upon installation of product not to exceed ninety (90) days of the factory ship date. **In no event will the warranty activation date exceed 90 days past Audio's factory ship date.**

Repaired and/or Modified Products-

Products repaired and/or modified by Audio are warranted against defects in material and workmanship for ninety (90) days from the date of shipment from Audio's Repair Facility or from an Audio International Authorized Service Center. If the repairs and/or modifications are made to Audio products still under the "new products" warranty, the repaired and/or modified product will be covered by the balance of time remaining on the original "new products" warranty or ninety (90) days from the date of shipment from Audio or its authorized service center, whichever is longer.

Warranty Exceptions & Disclaimers-

This warranty is in lieu of all other warranties, expressed or implied. No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorized representative of Audio. Audio shall not be liable for any anticipated profits, costs, incidental or consequential damages, loss of use of equipment, parts or accessories in any installation in which Audio products are used. Audio does not warrant product for damage(s) resulting from abuse or misuse, improper installation, alterations either accidental or intentional, maintenance, handling, storage, Force Majeure, and/or the use of product in excess of reasonable prescribed limitations. Plating is warranted ONLY if provided and specified by Audio. Audio warrants that all its software programs will be functional and free of material defects. Incidental or minor software defects that do not affect the function or operation of the equipment may not be corrected. **Audio expressly disclaims any warranty of merchantability and fitness for the particular purposes** for which such products are or may be used by the purchaser. This warranty shall not apply to any products or parts thereof, which are covered by their Original Equipment Manufacturer's warranty. Audio reserves the right to make changes, additions and improvements to its products without retroactive obligation. Audio reserves the right to terminate the purchasers WARRANTY in the event the purchaser does not pay Audio monies due for purchased goods and service.

For a complete list of terms & conditions on how to properly process a warranty event please visit the [Product Support](#) page of our Web Site and click on Product Return Terms & Procedures or contact Customer Service Support at **(501) 801-0640**.

These limitations and disclaimers are not made by Audio where prohibited by law.